



Green Fusion Solar
Official Huawei Value Added Partner

JOB DESCRIPTION		
GREEN FUSION SOLAR	JOB TITLE: Service Manager	CREATED: 30/11/2020 LATEST UPDATE:
INTRODUCING THE POSITION	FUNCTION: Service Manager	
	WORKPLACE: MADRID / SPAIN	
	HIERARCHY RELATIONS: Service Manager	
	INTERNAL RELATIONS: Commercial, Solution, Operational Departments EXTERNAL RELATIONS: Customers, suppliers	
MISSIONS	MAIN MISSION: Ensure after-sales technical support for our clients' projects	
	After-sales follow-up <ul style="list-style-type: none"> ✓ Follow the after-sale customer support's strategy for PV projects: residential projects, commercial and industrial projects, and large-scale projects, always aligned with the suppliers of the solutions offered. ✓ To be the guarantor of the reliability of the proposed Huawei after-sales solution Innovation/Technological watch and suppliers' relationship <ul style="list-style-type: none"> ✓ Ensure the innovation and technological watch of the Service department by the constitution of new products and offers of after-sales support ✓ Establish and maintain strong relationships with suppliers to ensure and follow their after-sales strategies Technical studies <ul style="list-style-type: none"> ✓ Follow-up on clients' technical studies, always respecting the specific scope of the department Training <ul style="list-style-type: none"> ✓ Outsource customers' training for different aspects of after-sales Service 	
PROFILE	EDUCATION: Electrical accreditation desired	
	PROFESSIONAL EXPERIENCES: Minimum experience of 2 years	
REQUIRED SKILLS	Knowledge: <ul style="list-style-type: none"> ✓ Excellent knowledge of photovoltaic equipment, mainly inverters ✓ Proficiency of different techniques for the study of projects (dimensioning and production tools, measuring tools) ✓ Knowledge of the players in the sector: EPC, developers, suppliers ✓ Proficiency synthesis writing techniques, technical offers and technical documentation ✓ Fluent English 	
	Know how to do: <ul style="list-style-type: none"> ✓ Reporting ✓ Interpersonal skills 	
	Know how to be: <ul style="list-style-type: none"> ✓ Rigorous and organize ✓ Analytical and have an analytical mind ✓ A team worker ✓ Proactive 	